Dear Bob,

Thank you for your report and please accept my apology. Kindly allow me to respond to the issues addressed below, responses in **blue**.

Please feel free to let me know with questions.

thank you,

Kelly

----- Original Message -----

**From:** Bob Venezia

**To:** kelly Smartvent ; Charles Sithes ; Ed Sithes

**Sent:** Friday, May 04, 2012 4:23 AM

**Subject:** Phlips Medical field report

Kelly:

Here is the field report from our installation at Philips Medical. We had several issues when installing the grinding room.

1. On the Left Side Panel the holes in the welding panel were not large enough for the washers in hardware bag 4.
**Will re-confirm this for future units.**

2. The bolts for fastening parts SL-1 and SL-2 were not ling enough (hardware bag 5). We had to go to the hardware store and buy longer bolts.
**Kindly refer to the attached replies.**

3. The housing for the lights were not installed in the booth. We tried to slide them in through the access door on the side but the hole was too small. We had to enlarge the hole so the lights would slide in. This took us an additional 4 to 5 hours of work. See attached pictures.

Are the light housing suppose to installed in the booth top? That all we have to do is to install the lights. If not can you please make it with the housing installed for future orders.
**Working lights are to be fixed from the underneath side of the top hooddraft. Similar to how the house lights are mounted to the ceiling. The side access maintenance opening is for electricians to organize the wirings only. See manual page 13 - 14.
For future units, could they be produced as what are supplied to WB-6000 series? The light cover, the recessed part, is to be welded to the top hoodraft and sent to powder coating?**

4. The vacuum pipe that protrudes above the top was 2.25" not 2". We had to go buy a bushing so we can connect our 2" tubing to it.
**See attached replies.**

5. The doors did not close, they stayed open. This was due to the hinges being welded to close to the edge of the panel. When the door was close it was being put in a bind and would swing open, about 2" to 3". We did received you instructions to file the hinges and it did work.
**Thank you! This would be rectified for future production.**

6. When we mounted the control box in the holes provided, it was too low. The electrical wires could not run into the bottom of the panel. We had to move the higher to clear the wires.
**See attached replies.**

7. The door louvers were not painted. We had some Avani blue paint on our truck so we were able to prime and paint the louvers. This took us about an 1 hour. Can you make sure all parts are painted in the future.
**They are the finished products, same as provided to IOC. If they are painted, please advise your installers to exercise the joints after the paints are dried.
For future louvers, would you like them to be painted or leave as is?**

8. When installing the lights there was a lot of excess wires. Is there a reason for it?
**The wires of the lights were planned to go from the wireway and alongside the back spine all the way to the control box. Furthermore, longer wires are provided just to be safe.**

9. There were no holes in the control panel for the wires to run into. We drilled holes for them. Is it normal for the control panel to come without holes?
**UL control boxes supplied are not pre-drilled before shipment as we don't know how you would like wires to run. Sometimes because of building limits, they may only go from the top instead of the bottom.**

Thanks,

Bob