April 27th, 2012

Philips Medical

450 Old Niskayuna Road

Latham, NY 12110

Scott Golden

SO# 18039

Installed 4/18/12

Model: Grinding Room 10’x 10’x 10’ with TMC-10-8

Charles:

Attached is the field warranty report that Daniel filled out for Philips Medical. It lists all of the problems and how long it took to fix them. I also, put our cost for the materials we had to buy to fix some of the problems.

Total hours lost were 9 hours for a 2 man crew

Total Cost of materials was $43.73.

I will send Smartvent a detail list on 4/30/12. You can deal with them the issue of reimbursement for time lost and cost.

Thanks,

Bob